



TORONTO
SCHOOL OF MANAGEMENT

Advanced Diploma in Hospitality and Tourism Management

START DATES

January, March, May, July,
September, November

PROGRAM SCHEDULE

Daytime



This two-year diploma will equip you with the skills necessary to enter the hospitality sector in a management position.

PROGRAM HIGHLIGHTS

- Gain the skills and knowledge required by the hospitality and tourism sector including various management techniques
- Learn about the impact of excellent customer service on any company's bottomline
- Understand the vital role managers play in this sector
- Learn from highly qualified industry experts
- Study in downtown Toronto: one of Canada's largest tourism, event and convention hubs
- Strengthen your resume with Canadian work experience

PROGRAM DURATION

48
weeks
In class

+

30
weeks
Breaks



Module 1-16

78
weeks

Total Program
Duration

MODULES

- Hospitality Career Readiness
- Introduction to Hospitality and Tourism
- Front Office Operations
- Food and Beverage Operations
- Food Sanitation, Safety and Health
- Hospitality Accounting
- Customer Service
- Organizational Behavior in Hospitality Industry
- Facilities and Operations Management
- Food and Beverage Management
- Human Resource Management
- Meetings, Incentives, Conferences and Events
- Marketing in Hospitality and Tourism
- Issues in Hospitality and Tourism Industry
- Resort Management
- Niche and Specialty Tourism



WHAT CAN TSoM OFFER YOU?

- Diverse student environment
- Experiential learning through field trips, guest speakers and networking events
- Dedicated career support
 - resume writing, mock interviews and a network of over 100 Co-op partners
- Academic pathway advice and support for any university or college in Canada

LEARNING PARTNERS



The program is powered by Oracle Hospitality and Knowledge Matters' Case Simulations Hospitality Collection. You will learn how to use the Oracle property management system. The Hospitality Collection offers students experiential learning on hotel management and lodging operations.

CAREER OPPORTUNITIES

- Front Desk Manager
- Guest Service Manager
- Restaurant Manager
- Food Service Manager
- Travel Manager
- Travel Information Manager
- Visitor Information Manager
- Catering Manager
- Event and Meeting Manager
- Sales Manager
- Corporate Travel Manager

ADMISSION REQUIREMENTS*

- Have an Ontario Secondary School Diploma or equivalent or
- Be at least 18 years of age and pass the Wonderlic Test

For non-native English speakers:

- Successful completion of TSoM EAP Level 4 or
- IELTS 5.5 or equivalent or pass the TSoM English Assessment

**Please visit TorontoSoM.ca for more information about our admission requirements*



Kyle Akyol - Academic Manager

“
Our students are the drivers of the program. As professors, we provide guidance to help and coach them. They ultimately own their success.”

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